



THE MOVIE LOT GROUP

PRICING & QUALITY OF SERVICE POLICY

The Movie Lot Services Ltd is committed to providing a high quality service.

Our Mission is to:



Provide the best security services to our clients by demonstrating professionalism, diligence, judgement, value for money and building on our high quality service

Our Vision is to:



Be the highest quality security provider to the UK entertainment industry

And to exceed expectations by:



Being the best service contractor our clients have ever had



Being the best company our operatives have ever worked for



Being the best at continuously improving on all aspects of our business

We are fully licensed and insured and hold the below accreditations such as Safecontractor and the ISO 9001 in Quality Management. We are regularly audited and also adhere to several BSI Standards including for Screening & Vetting.

It is important to us that we maintain our standards and the quality of the services that we deliver and that is reflected in how we price our services. We are sometimes asked if we can cut our prices to compete against other companies but this is not something we are willing to do as we cannot compromise these standards. Not only does this effect our relationships with our accreditations and partners, but also puts our insurance cover at risk and impacts our team morale out on the ground.

We believe it's important that production companies use fully accredited and insured services so they are covered in the event of something going wrong. In order to provide this level of cover and ensure a safe and secure working environment we need to stick to our rates and will increase these by 3% each January.

